



2020-21 Technology and Data Committee

AFWA 2021 Annual Meeting

Chair: Doug Cummings, AZ

Staff

John Lord, Chief Operating Officer

Elena Takaki, Director Project Wild & Interim Director Management Assistance Team

Video Conference

Thursday September 9th, 2021

1:00 ET – 3:00 ET

Access Meeting Through Pathable

Agenda

- Call to Order, Doug Cummings
- Introductions, All
- Approval of Minutes from Prior Meeting, All
- Silver Sponsor, TBD
- Data Dashboard Update, Rob Southwick
- State of Technology Survey Participation, Doug Cummings
- Status of CRM in Your Agency Value/Challenges, Doug Cummings
- CIO Network Reminder, Doug Cummings
- New Business - DEI

Minutes From Meeting at North American
March 7, 2021

- Rob Southwick provided an update on the License Sales Data Dashboard, and shared that when API's are used the ongoing effort to provide updates to the Data Dashboard is significantly minimized.
- Many states are moving towards using cloud services, but there are privacy and security concerns. Some states are mandated to use cloud storage, while others are proceeding more cautiously.
- States have responded to the COVID-19 pandemic in various ways when it comes to operations. From going completely digital (online hunter ed) to increased online license/permit sales to offering physically distanced activities for customers. The pandemic has resulted in a significant shift to online business.